

## [Summary]

[Consumer Learning]

**Subject:** Business Economics

**Course:** B.A., 5<sup>th</sup> Semester,

Undergraduate

Paper No. & Title: Paper – 521(Five Two One)

Consumer Behavior

Unit No. & Title: Unit - 2

Consumer as an Individual

Lecture No. & Title: 3:

Consumer Learning

## **Summary:**

So, friends in today's session we studied about **modeling** which is the processes through which individuals learn behavior by observing the behavior of others and the consequences of such behavior. **Consumers learning** which is the process by which individuals acquire the purchase and consumption knowledge and experience they apply to future related behavior. Other topics that we studied were: Elements of consumer learning, Behavioral learning theories which includes classical, instrumental and observational theories, cognitive learning theory which includes information processing and involvement theory and finally we studied was the recognition and recall measures.