

[Summary]

[Consumer Perception]

Subject: Business Economics

Course: B.A., 5th Semester,

Undergraduate

Paper No. & Title: Paper – 521(Five Two One)

Consumer Behavior

Unit No. & Title: Unit - 2

Consumer as an Individual

Lecture No. & Title: 2:

Consumer Perception

Summary:

So, friends in today's session we have learnt about

- Consumer Perception, which refers to the process by which a customer selects, organizes and interprets information/stimuli inputs to create a meaningful picture of the brand or the product.
- Sensation, which is the immediate and direct response of the sensory organs to stimuli.
- The Absolute Threshold which is the lowest level at which an individual can experience a sensation is called the absolute threshold.
- The differential Threshold, which is the minimal difference that can be detected between two similar stimuli, is called the differential threshold.
- Consumer Imagery in which Consumers have a number of enduring perceptions, or images, that are particularly relevant to the study of consumer behavior. Products and brands have symbolic value for individuals who evaluate them on the basis of their consistency with their personal pictures of themselves.