

[Reference and Links]

[Consumer Perception]

Subject: Business Economics

Course: B.A., 5th Semester,

Undergraduate

Paper No. & Title: Paper – 521(Five Two One)

Consumer Behavior

Unit No. & Title: Unit - 2

Consumer as an Individual

Lecture No. & Title: 2:

Consumer Perception

References:

- (1) Consumer Behaviour by Hawkins, Best and coney, 9th, Tata McgrawHill.
- (2)Consumer Behaviour in Indian Perspective by Suja Nair , Himalya publishers.
- (3)Conceptual Issues, in Consumer Behaviour by S Ramesh Kumar Pearson Publication .
- (4)Customer Behaviour: A Managerial Perspective by Sheth and Mittal, Thomson Publication.

Links:

- 1) https://www.consumerpsychologist.com/cb_Perception.html
- 2) http://smallbusiness.chron.com/consumer-perception-theory-40176.html
- 3) http://marketingmixx.com/consumer-behavior-2/76-consumer-perception.html
- 4) http://consumerbehaviour4vtu.blogspot.com/2009/03/perception.html
- 5) http://www.businessdictionary.com/definition/customer-perception.html