



[Glossary]

Organizational Culture & Structure - 1

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Glossary

Authority: The rights inherent in a managerial position to give orders and to expect the orders to be obeyed.

Centralization: The degree to which decision making is concentrated at a single point in an organization.

Chain of command: The unbroken line of authority that extends from the top of the organization to the lowest echelon and clarifies who reports to whom.

Departmentalization: The basis by which jobs in an organization are grouped together.

Efficiency: The organization should be created to maximize its outcomes given its consumption of inputs or resources.

Organizational structure: The way in which job tasks are formally divided, grouped, and coordinated.

Span of control: The number of subordinates a manager can efficiently and effectively direct.

Unity of command: The idea that a subordinate should have only one superior to whom he or she is directly responsible.

Work specialization: The degree to which tasks in an organization are subdivided into separate jobs.