



[Glossary]

Introduction to Organizational Behaviour

Subject:	Business Economics
Course:	B.A., 4 th Semester, Undergraduate
Paper No. & Title:	Paper – 402 Organizational Behaviour
Unit No. & Title:	Unit - 1 Introduction : Organizational Behaviour
Lecture No. & Title:	Lecture – 1 Introduction to Organizational Behaviour (Part-1)

Glossary

Conceptual Skills: Managers must have the mental ability to analyze and diagnose complex situations. These are conceptual skills.

Human resource management: A process of motivating, disciplining, managing conflict, staffing, and training.

Human skills: The ability to work with, understand, and motivate other people, both individually and in groups, describes human skills

OB: Organizational behavior studies the impact individuals, groups, and structures have on human behavior within organizations. It is an interdisciplinary field that includes sociology, psychology, communication, and management.

Technical skills: It encompass the ability to apply the ability to apply specialized knowledge or expertise