

Glossary

1. **Urban Planning**-Urban planning is a technical and political process concerned with the development and use of land, planning permission, protection and use of the environment, public welfare, and the design of the urban environment, including air, water, and the infrastructure passing into and out of urban areas, such as transportation, communications, and distribution networks.
2. **Quality Control**-Quality control means adopting and ensuring formal procedures and processes that are based on scientific principles and professionally agreed norms.
3. **Quality Assurance**-Rigorous, independent monitoring and correction need to be undertaken by competent third party professionals or professional agencies to ensure that the design intent is realized in buildings. This is referred to as Quality Assurance.