## Glossary

**Cassette unit** - Cassette air conditioning units are designed for commercial and residential applications. Ideal for large open plan areas or irregular shaped rooms they fit conveniently and discreetly into any area with a false or suspended ceiling.

**Condensate** - Moisture removed from the air when it is cooled below its dew point; normally associated with moisture removal during the dehumidification process in air conditioning.

**Duct -** Ducts are used in heating, ventilation, and air conditioning (HVAC) to deliver and remove air including supply air, return air, and exhaust air.

**Ductwork** - Ductwork refers to the system of ducts (metal or synthetic tubes) used to transport air from heating, ventilation and air-conditioning (HVAC) equipment throughout your home. Properly installed and well-maintained air ducts are a key component of indoor air quality and home comfort.

**Packaged unit-** A self-contained air handling unit made specifically for outdoor installation; it includes all heating and cooling devices pre-assembled prior to installation.

**Split System -** A split air conditioning system consists of two main parts: the outdoor (condensing) unit and the indoor unit. Although any size of unit could be defined as a split system it normally refers to smaller equipment, specifically air to air heat pumps.